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**Callware Technologies' Callegra .UC Unified Communications  
Awarded 2002 "Product of the Year" By  
Technology Marketing Corporation's  
INTERNET TELEPHONY Magazine**



***Callegra .UC Singled Out For Its Technological Excellence and Vision***

NORWALK, CT, (January 10, 2003) — Callware Technologies announced today that Technology Marketing Corporation (TMC™)'s *INTERNET TELEPHONY*® magazine, named **Callegra .UC** as a Product of the Year winner for 2002. *INTERNET TELEPHONY*® is the premier publication in the rapidly growing IP telephony industry.

Callegra .UC offers a powerful voice messaging and automated attendant solution that easily expands to include additional unified messaging advantages such as, integrated speech recognition, fax services, browser based voice and fax messaging and email integration including text-to-speech. Leveraging Microsoft's .NET, SQL and Windows 2000 technologies, Callegra .UC was designed with an XML based N-tier, object-oriented, distributed architecture allowing it to scale from a full-featured 4 port voice mail system up to a very large network of unified communication installations capable of serving one million users. Client applications are supported on all the current desktop versions of Microsoft Windows with support for Microsoft Outlook, Novell GroupWise, Lotus Notes and Internet Explorer browser based access. Intuitive graphical interfaces ensure fast and easy system set-up and administration.

Callware Technologies' Callegra .UC is a complete unified communication & messaging (UCM) solution and enterprise application integration development platform. The Callegra .UC XML Web Services SDK allows system integrators and other developers to rapidly add advanced voice, phone and fax functionality to other enterprise applications by using XML Web Services or COM enabled development environments to access client functions from the Callegra .UC servers. Callegra .UC-enabled companies confidently look toward the future knowing they have invested in a communications platform that is continually updated with all the growth potential their company could ever need.

"Callware is honored to receive the recognition of TMC's *INTERNET TELEPHONY*® with the Product of the Year Award for 2002," said Reino Kerttula, President and CEO of Callware Technologies. "Our product development focus with Callegra .UC was to offer outstanding unified communications and messaging value across all business environments."

“Callegra .UC is a clear leader in the Messaging sector of the IP telephony industry. We’re proud to reward their hard work and innovation with a Product of the Year Award for 2002,” said Rich Tehrani, president of TMC and group editor-in-chief of *INTERNET TELEPHONY*<sup>®</sup>.

According to *INTERNET TELEPHONY*<sup>®</sup> editorial director Greg Galitzine, “Callware Technologies deserved the honor of Product of the Year due to a proven commitment to producing quality products.

“The Product of the Year award is meant not only to honor the outstanding teams who developed and manufactured the products and services on our winning list, but also to educate our readers on the vast array of offerings in this market. Choosing the winners was a difficult process, and we spent many hours studying the applications we received from vendors, as well as looking through materials we collected on our own over the past year,” said Galitzine.

“The *INTERNET TELEPHONY* Product of the Year Awards are an important tradition and the perfect way for us to honor companies developing cutting-edge products and services,” added Marc Robins, TMC’s Vice President of Publications and Trade Shows.

A full list of Product of the Year winners will appear in the January issue of *INTERNET TELEPHONY*<sup>®</sup> magazine.

#### **About Callware Technologies**

Callware Technologies, Inc., is a major provider of voicemail and unified communications & messaging software solutions and development platforms. Callware solutions are distributed through a worldwide network of trained Solution Providers that offer local expertise for small businesses to multi-site enterprises. Since its inception in 1994, Callware has received numerous awards for its technology & leadership in serving customers both domestically and abroad. Contact Callware in Sandy, Utah, at **800.888.4226** or for more information see [www.callware.com](http://www.callware.com).

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#### **About *INTERNET TELPHONY* magazine**

The convergence of voice, video, fax, and data has revolutionized the world of telecommunications. Internet telephony has been proven to drastically reduce long-distance costs and continues to provide unprecedented opportunities for service providers, resellers, developers, and end users alike. *Internet Telephony*<sup>®</sup> is the only magazine that focuses on providing the information that will help you take advantage of this exciting technology. Launched as a quarterly publication in January 1998, *Internet Telephony*<sup>®</sup> magazine has been published monthly since October 1998. *Internet Telephony*<sup>®</sup> provides readers with the best information necessary to learn about and purchase the equipment, software, and services they need to take advantage of Internet telephony.

#### **About TMC**

Since 1972, Technology Marketing Corporation (TMC) has produced industry-leading trade magazines and events focused on technology and telecommunications. TMC publishes two magazines: *Customer Inter@ction Solutions* and *Internet Telephony*, and two online publications, *Planet PDA Magazine* and *BiometriTech Magazine*. TMC is also the first publisher to test new products in its own on-site laboratories, TMC Labs, and provide factual and unbiased product reviews. TMC also produces *INTERNET TELEPHONY Conference & Expo*, *Planet PDA: The Enterprise PDA Event* and *BiometriTech Conference & Expo*. TMCnet.com publishes more than 25 topical online newsletters. For more information about TMC, visit its Web site at [www.tmcnet.com](http://www.tmcnet.com).